

Client name

Project name

Weighting approach:

METHODOLOGY DISCLOSURE STATEMENT

Project reference	SNR 2401011 / AUER007
Research dates:	July - August 2024
Target population:	The AER's external stakeholders are personnel from companies and other organisation that have dealings with the AER. Three stakeholder segments are included in the research - Government and Market Bodies, Industry Participants, and Consumer Advocates.
Research methodology:	The 2024 research comprised an online survey. 1,003 stakeholders were invited, of which 184 completed the survey (a response rate of 18%).
	The survey had an average duration of 12 minutes.

list provided by the AER.

research.

Australian Energy Regulator (AER)

Stakeholder Research 2024

Research questions:

The question line was created by SEC Newgate for the purpose of this research. All response options were visible to participants.
The full question wording used in the survey is included within the report where relevant. For multiple choice questions and

All stakeholders were recruited by SEC Newgate using a contact

Weighting was applied to the combined dataset with each of the three primary segments allocated an equal one-third weight. Additionally, the mix of stakeholder types was weighted, with Executive level stakeholders given 25% weighting and Staff

statement grids, the order of response options was randomised

Participation was on a voluntary, opt-in basis. No incentive payment was offered to stakeholders who took part in the

to avoid potential order effect.

This research was conducted in accordance with the Australian Polling Council Quality Mark standards which can be viewed here: https://www.australianpollingcouncil.com/